



Eric Holcomb, Governor
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Division of Disability and Rehabilitative Services
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To: Bureau of Disabilities Services Stakeholders
From: Holly Wimsatt, Director, Bureau of Disabilities
Re: National Core Indicators Project and Survey Information
Date: September 11, 2023

The Bureau of Disabilities Services (BDS) mission is *“To connect people with disabilities and their families to resources and supports to live their best life.”* To support this mission, BDS will continue participating in the National Core Indicators (NCI) project. NCI is utilized across 48 states to assess the quality and outcomes of Developmental Disability (DD) services provided to individuals with intellectual and developmental disabilities (IDD) and their families. The NCI project is a collaboration between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI). NCI offers valid, reliable, person-centered measures that states use to demonstrate how publicly funded supports are impacting people’s lives and to determine where they can improve the quality of those supports. More information regarding the NCI project is available on the [NCI website](#).

BDS has partnered with the Indiana Institute on Disability and Community (IIDC) at Indiana University (IU), Indiana’s University Center for Excellence in Disabilities, to facilitate the survey process and provide meaningful data analysis. The mission of IIDC is to work with communities to welcome, value, and support the meaningful participation of people of all ages and abilities through research, education, and service. IIDC has had a long-standing partnership with the BDS and brings valuable expertise to this initiative.

The In-Person Survey will be conducted with adult individuals receiving services through the Community Integration and Habilitation (CIH) and Family Supports (FS) waivers as well as individuals receiving Supervised Group Living (SGL) services. Individuals may choose to have a face-to-face interview or participate via a remote interview process utilizing HIPAA compliant video conferencing. For face-to-face interviews, surveyors will schedule and coordinate with the individual, legal representative, provider, and family to adhere to both IIDC and provider established safety protocols as applicable.

The IIDC survey team will be contacting individuals, legal representatives, case managers, service coordinators, and providers to coordinate the interview process and gather specific information regarding the individual. The in-person interviews will occur between October 2023 and June 2024.

BDS will also administer the Adult Family Survey and the Family Guardian Survey with a representative sample of guardians/families of adult individuals who receive the CIH or FS waiver. The Adult Family Survey is administered to guardians/family members of adult individuals who *reside with them* in the family home. The Family/Guardian Survey is administered to guardians/family members of adult individuals who *reside outside of the family home*. The surveys will be mailed to the guardians/families of the individuals. Guardians/Families have the option to fill out a hard copy of the survey and return via prepaid postage. However, to increase the accurate and timely input of responses, we strongly encourage use of the QR code or link provided on the surveys to complete them online. The administration of the Adult Family Survey will begin in October and the Family/Guardian Survey will begin in November of 2023.

Your questions may be addressed in the Frequently Asked Questions available [here](#). Questions may also be sent to Marcie Beers, NCI Project Coordinator, (812) 855-4592, mibeers@iu.edu. We look forward to working together to gather this valuable information across the state and support individuals to live their best lives.

