

<p>Outcome: Cluster B will meet the target of serving 96% of the enrolled children in their natural environment.</p>	<p>So that: The child will develop the necessary skills to be an active participant in the daily activities and routines of his/her family.</p>
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Strategy update from last quarter:

At the January ICC meeting the SPOE director talked with the Bureau Consultants about the possibility of children receiving services in a day care with Anthem insurance may have Day Care location being considered an invalid code especially with Anthem insurance, so that would contribute to a non Natural Environment. The Service Coordinators submitted their clients who have any or all services in a day care along with the type of insurance. The number of families receiving services throughout our cluster in a day care is relatively low-**42**

The break out of children receiving services in Day Care Setting with Insurance/Medicaid

County Insurance	Insurance/Medicaid
De Kalb:	3 Anthem; 1 Other
*Elkhart:	1 Anthem; 6 Other
Fulton:	0
Kosciusko:	1 Anthem; 5 Other
La Grange:	0 Anthem; 2 Other
Marshall:	4 Anthem 0 Other
Noble:	0
*St. Joseph:	5 Anthem; 9 Other
Steuben:	3 Anthem; 2 Other
Whitley:	0
Total	17 Anthem 25 Other

The total number of children receiving services in a day care in Elkhart Co., 7, and St. Joseph Co., 14, does not warrant the 12-15% decline in Natural Environment.

The SPOE and data committee would like state technical assistance to review the invalid location codes by child ID for Elkhart and St. Joseph county, to determine cause of slippage of children receiving services in the natural environment.

Katie Potter, Bureau Consultant responded 2/23/ that she *had asked Nadine, Michael (and Laci) to look in their data systems to see what they can come up with . I don't think Nadine can run an invalid location code to just those two counties but it's worth a*

shot! I'll let you know if they can come up with anything else. Unfortunately, I don't have access to any other data system that would give you any more helpful information, so I hope they can.

On March 9, Katie Potter sent an update...Just wanted to provide a small update...Nadine is working with her developers to see what they can come up with. I just sent a follow up email...

On March 13 the SPOE received a data report from the state with the billing codes by agency and provider. The SPOE director reviewed the data and noted one agency was using OFFICE or HOME as the billing codes. This agency does not have any onsite authorization. The SPOE director called the agency director 3/17/15 and shared the data for her agency. She explained the providers use multiple codes for services and they do not use office. It appeared to her that their billing department was using office as the default for all billing codes that were not the home, i.e. day care, community setting, relative's home.

<p>Explanation of Data: 85%</p> <p>Based on the data available to us we have not identified a training issue for coding therapy sites.</p> <p>On March 13 the SPOE received a data report from the state with the billing codes by agency and provider. The SPOE director reviewed the data and noted one agency was using OFFICE or HOME as the billing codes. This agency does not have any onsite authorization</p>	<p>Strategies(Who is responsible/timeline/evaluation):</p> <p>The SPOE will continue to collaborate with the state monthly to identify the cause of the slippage in the Natural Environment.</p> <p>Once we identified the cause the SPOE will work with each agency to clarify billing codes for service delivery.</p> <p>The SPOE director called the agency director 3/17/15 and shared the data for her agency. She explained the providers use multiple codes for services and they do not use office. It appeared to her that their billing department was using office as the default for all billing codes that were not the home, i.e. day care, community setting, relative's home.</p> <p>The agency director was going to follow up with her billing department.</p> <p>The SPOE director will follow up with the agency by April3, 2015.</p>
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<p>List barriers to accomplishing strategies and how to address them: At this time we do not have any data that clarifies what is occurring in Elkhart and St. Joseph Counties with regards to Natural Environment slippage. Have requested technical support from the state. The state is requesting data from CSC. ” The agency who was using the office as a default for day care, community settings etc, may not wish to go in and change all the codes for the past year. The SPOE director will continue to work with the state</p>	
<p>Resources needed: <input type="checkbox"/> State Clarification <input type="checkbox"/> IIDC <input type="checkbox"/> Training <input type="checkbox"/> Mentoring <input checked="" type="checkbox"/> Other: State, CSC</p> <p>Explain: A data report from Covansys that they use to determine services not delivered in the natural environment for the Profile Reports. The report should help us identify the invalid codes flipping over to onsite services so the SPOE can share this with the agencies to help the agencies in Elkhart and St. Joseph Counties understand what is triggering the invalid codes. Once they know they will be able to correctly code services delivered in natural setting other than the family home. Received the data and will continue to utilize technical assistance from the state.</p>	
<p>Stakeholder Collaboration: The SCs supplied the information on day care services and this data was shared at the February 24th Agency meeting. March 17, contacted the agency who was defaulting all day care and community settings as <i>office</i>.</p>	