

<p><b>Outcome: Cluster C will meet their target for serving 1.4% of the birth to 1 year population</b></p>	<p><b>So that: families and children can benefit from early intervention services and attempt to minimize potential developmental delays.</b></p>
<p><b>Strategy update from last quarter:</b></p> <p>Cluster C did not meet the target for this Indicator. We will continue to implement the strategies that were written on the First Quarter QIP.</p>	
<p><b>Explanation of Data:</b> Quarterly Data (1.24%/1.4%): Out of Compliance</p> <p>Cluster C did not meet the target for this Indicator. We are not able to pull a report from iSPOE to compare data to see how we are doing towards this outcome. We are not sure of the reason why our cluster is still low but we know what has helped us to increase referrals for the 0 to 1 age group, such as: our ongoing presence in the local NICU's, the LPCC Coordinator has reached out to physician's and other community resources, and the Child Find Committee is assisting us with distributing First Steps information to other community agencies throughout our entire cluster.</p>	<p><b>Strategies(Who is responsible/timeline/evaluation):</b></p> <ul style="list-style-type: none"> <li>• In July 2014 Cluster C assigned an Intake Coordinator to the NICU's within the Cluster.             <ul style="list-style-type: none"> <li>○ Intake Coordinator is visiting hospitals on a weekly basis. She is following up with families who don't initially qualify but may possibly need services in the next 3 months.</li> </ul> </li> <li>• In March 2015 LPCC Coordinator is continuing to reach out to physicians who serve our counties by faxing Cluster C's contact information and a referral form. Several physicians contacted the LPCC Coordinator and requested a First Steps presentation. LPCC Coordinator has visited one physician's office and has more visits scheduled.</li> <li>• March 2015 Oversight Meeting/Child Find Meeting – Community agencies will continue to be targeted on a quarterly basis by the Child Find Committee. This will allow us to ensure that we cover all the agencies that serve the 0 to 1 population.</li> <li>• Evaluation – Cluster C has seen an increase in referrals for the population 0 to 1. A manual calculation of referrals since 1<sup>st</sup> Kids began managing Cluster C shows an average of 32% of last year's referrals were under age 1. The same calculation shows that this year to date, the average number of referrals under age 1 has increased to 34%.</li> </ul>

<p><b>List barriers to accomplishing strategies and how to address them:</b></p> <ul style="list-style-type: none"> <li>At times, parents with children in the NICU might feel overwhelmed and do not want to pursue services immediately in hopes that their child will not need early intervention services. Our Intake Coordinator is working closely with these families and the NICU’s Social Workers; she’s a consistent presence on the NICU floors at the hospitals.</li> </ul>	
<p><b>Resources needed:</b></p> <p> <input type="checkbox"/> State Clarification                    <input type="checkbox"/> IIDC                    <input type="checkbox"/> Training                    <input type="checkbox"/> Mentoring                    <input checked="" type="checkbox"/> Other: <u>Internal Training</u> </p> <p><b>Explain:</b>                  Presentations on all of the positive benefits on early intervention services and how First Steps not only helps the children but the families as well.</p>	
<p><b>Stakeholder Collaboration:</b></p> <p>March 2015 Oversight Meeting/Child Find Meeting – Community agencies will continue to be targeted on a quarterly basis by the Child Find Committee. A calendar with the agencies that will be targeted quarterly will be given to all the members at this meeting.</p> <p>NICU Intake Coordinator, LPCC Coordinator, SPOE Director, Coordinator Supervisor, and Oversight/Child Find Committee.</p>	