

<p><b>Outcome:</b> 100% of the infants and toddlers with IFSPs will receive all early intervention services outlined on their IFSPs in a timely manner</p>	<p><b>So that:</b> All children can begin receiving services within 30 days of parent signature and begin learning and developing so that they can more fully participate in their family and community routines.</p>
<p><b>Explanation of Data:</b> Quarterly Data (34/37/91.9, %):</p> <p>One file was late due to PT provider being on vacation and agency has internal rule that PTA cannot see child until PT has had first visit. One file documented that provider did not receive the IFSP from the agency timely and was unable to see child within 30 days. One file was late due to provider agency not able to set up appointment until after 30 day timeline.</p> <p>All late starts were the result of provider agencies and not specific to one agency (NCA -2/Hand in Hand -1). There is no data to support that a trend is evident for either agency at this time.</p> <p>We hypothesize that required timelines are being met by SC's and networks have the necessary paperwork to begin services in the cluster required timeline. SC's are relying on networks to communicate with individual providers on the urgency of timelines needing to be met. SC's are not following up until 30 day SOS is requested. If we hypothesize that additional follow up with individual networks is needed to ensure timely service delivery then SC's will request SOS data at set time intervals prior to 30 days.</p>	<p><b>Strategies(Who is responsible/timeline/evaluation):</b></p> <p>SPOE will address the 30 day SOS timeline at Provider Network meeting to be scheduled no later than March 31, 2015. All Cluster H networks will be invited to attend.</p> <p>Cluster will develop SPOE procedure for SC's to proactively intervene with networks at 10 days from submitting IFSP info to agency. Cluster will develop a clinical note format to add to IFSP notification form for 30 day SOS follow up contact. SC's will be trained on proper completion of revised network notification form and SPOE procedure manual will be updated by March 31, 2015.</p> <p>SPOE will share any late start data with provider agency immediately upon notification from SC.</p>

<b>List barriers to accomplishing strategies and how to address them:</b> If any provider agency does not have a representative at the provider agency networking meeting, then the SPOE Director will meet with that Agency representative individually to gather the needed information.	
<b>Resources needed:</b> <input type="checkbox"/> State Clarification <input type="checkbox"/> IIDC <input type="checkbox"/> Training <input checked="" type="checkbox"/> Mentoring <input type="checkbox"/> Other: _____	
<b>Explain:</b>	
<b>Stakeholder Collaboration:</b> Record Audit data was shared at the November LPCC quarterly meeting where both provider network agencies were represented. Record Audit data was shared at SC staff meeting.	