**Outcome:** Families will know their rights and be able to communicate their children’s need

**So that:** they are able to effectively advocate for their child to receive the desired services to meet all developmental needs during their time in the First Steps program.

**Explanation of Data:**
Quarterly Data: July-September 2014
Know their rights – indicator 99%
Cluster J data results - 97.3%
Effectively communicate their children’s needs – indicator 99%
Cluster J data results - 93.5%

We hypothesize that while families receive their rights multiple times throughout their time in First Steps; a disconnect continues to be evident from the SC presentation to family on how to exercise their parent rights during the IFSP process and communicate their desires/needs in order to secure desired outcomes for their child.

**Strategies (Who is responsible/timeline/evaluation):**
Adapt referral/intake clinical note to address how parent rights were presented at intake to family.

Explore additional SC trainings on parent rights and how they impact family’s ability to advocate for their child by March 31, 2015.

Provide parent training on procedural safeguards and advocacy training in conjunction with local parent support group FUSE. Meet with FUSE representative no later than March 31, 2015.

Partner with LAUNCH grant agent to develop training for SC/service providers to enhance home visiting and interviewing techniques to better assess family needs. Complete preliminary agenda by March 2015.

**List barriers to accomplishing strategies and how to address them:**
Transportation for families to and from training opportunities.
**Indiana First Steps Quality Improvement Plan**

**Cluster: J**

**Quarter Date: 1/1/15-3/31/15**

**Indicator: 4**

### First Quarter QIP

<table>
<thead>
<tr>
<th><strong>Resources needed:</strong></th>
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<tbody>
<tr>
<td>☐ State Clarification</td>
</tr>
<tr>
<td>☐ IIDC Training</td>
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<tr>
<td>☐ Mentoring</td>
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<tr>
<td>☐ Other:</td>
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</tbody>
</table>

**Explain:**

**Stakeholder Collaboration:**

December 18, 2014 – meeting with Denise Arland, Ex. Director. FUSE; Brenda Konradi, Director One Family One Community met to discuss possible parent training topics through LAUNCH grant specific to developmental learning. November LPCC quarterly meeting reviewed family outcome data.